



**Product Name:** VS-62HA

**Current Version:**

Ver.Type	Ver No.	Date
Firmware	1.4.30425	October 2016
Software	–	–
Web	–	–
Hardware	–	–

**RN Date:** November 2016

**Reference:** 10801

### Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-62HA	Any	Yes	N/A

- Technical Notes: Switching time improved and bugs were fixed.
- Support was added for new flash device.

### Codependency with Other Products and Software:

- There is no codependency with other products or software.



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**RN Date:** November 2016

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The following changes were made in this version:

## Modifications:

QC ID	Description
	Switching time improved
	Support was added for new flash device. The new firmware works both with the new and the old chipsets.

## Bugs Fixed:

QC ID	Description
	UDP broadcast receive problem was fixed
8325	There wasn't a video signal on a MONOPRICE monitor with an HDCP source

## Bugs to be Fixed in Future Version:

QC ID	Description
6220	K-Router does NOT support VS-62HA
6568	"Unable to retrieve data from the device...." message when more than one browser is connected to the device
6788	The error "Please make sure the cable is connected" appears every few minutes
6792	Sometimes device hangs after switching via dry contact



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QC ID	Description
6794	Device continuously start and stop sending HDCP content when connected to input of VP-773/4 (HDCP OFF)
6796	Firefox/IE11: Error message during FW upgrade process
6806	Sometimes the selected input in the front panel is different from the selected input in the web page
6830	When a MacBook returns from sleep, there are noises in the analog audio speakers and snow on the screen
6831	When a MacBook goes to sleep it takes 50 seconds to select the next input
6890	Popping noises when turning off the HDCP
9605	The "Unit name" is saved in a configuration file
6911	The max allowed characters in the Unit name is 14 characters. It should be 15 characters (in the web page)
7002	When the played audio is silent, the audio disappears for a few seconds, sometimes returning after 20 - 40 seconds
7094	VS-62HA is not recognized by Cisco switch

## Known Limitations (including compatibility limitations):

QC ID	Description
6215	Pressing the volume buttons cause a different change in the value
6609	After copying a corrupted EDID the default EDID is loaded to the input instead of the last good EDID
6793	Analog audio delay 5 seconds
6795	THD+N-relative vs Frequency fail results on low frequency
6836	It is possible to update the IP and Gateway with the same address

**Preceding Version:** F – 1.3.24573



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**Product Name:** VS-62HA  
**Preceding Version:** F – 1.3.24573  
**Version Date:** March 2016  
**Reference:** 8224

This is a release note for a new product.

**Known Issues:**

- K-Router does not support the VS-62HA.
- Supports only one browser at a time.

**Preceding Version:** N/A



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