

Release Note

Product Name: DIP-31M

Current Version:

Ver.Type	Ver No.	Date
Firmware	3.1	March 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: March 2017

Reference: 10353

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
DIP-31M	N/A	N/A	N/A

Technical Notes:

- This is a release note for a new product.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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This is a release note for a new product. For a list of new product features see:

www.kramerav.com/manual/DIP-31M

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
10119	EDID completion pops-up before the process completes
10562	When the monitor turns off, corrupted audio with noises is heard in the analog audio speakers
10563	Use Safari v10.0.3 on a MAC
10576	On a specific Lenovo Laptop VGA issues on the sink
10588	WEB: Wrong EDID copy process when dragging to all inputs
10597	VGA phase parameter wasn't kept after upgrade from ver. 1.17 to 2.1 after downgrade 2.1 to 1.17
10598	HDCP support parameter wasn't kept after upgrade from ver. 1.17 to 2.1 after downgrade 2.1 to 1.17
10600	The Port values are not kept after upgrade from 1.17 to 2.1 after downgrade 2.1->1.17
10619	WEB :There is no limit to enter timeout in Video & Audio Settings page
10626	After an output is plugged, when the EDID button is pushed it takes 7-15 sec to answer an HTTP-DOWNLOAD command
10630	Inconsistency in page position direction (horizontal/ vertical directions)
10658	In certain Android tablets, Control Settings page doesn't have a scroll bar when using Safari. Works well in Chrome
10659	In certain Galaxy tablets, a login window isn't shown before the web is opened when using Safari. In Chrome it works well
10660	Sometimes after reset during FW upgrade, the FW upgrade crashes. This action contradicts Kramer official instructions



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QC ID	Deferred Bug Description
10661	The embedded audio is heard for 2-3 seconds on speakers before being replaced by the analog audio
10662	In manual mode, switching to a disconnected input cuts off the 5V, a few seconds before the defined ~10min timeout
10666	Unsupported VGA resolution affects performance and functionality of device
10679	After upgrading the FW to 2.x, the supported syntax has changed
10680	In a certain situation, after disconnecting VGA the audio of TV turns off
10681	AAO is OFF-ON-OFF on a specific scenario
10682	AAO is ON-OFF-ON in last connected and priority modes
10684	In certain situations, the PC input picture on output flickers for a second after power cycling
10686	The AAO is ON-OFF-ON after power cycle in a specific scenario
10688	Sometimes when MacBook Pro is the input source, turning the monitor off and on produces noise on the speakers
10699	Cannot change the priority in iPad and Android tablet
10707	Device restarts after displaying the JSON file content in a specific scenario
10094	When pushing the cancel button for changing configuration, the DB disconnects
10104	In the command remote control webpage, Ports, Commands and Actions allow the same name
10552	DB free search – the search window is cut in few cases
10683	Maestro: The control settings tab does not allow deleting an action/command/port with no name (that was recently created)
10685	When dragging and dropping an action to the last priority (a new state), drag the new action on the current last action
10687	Cancelling a copied new command is invalid if a name is blank
10695	The Remote PC Search Button and the Remote PC LED flash every 10 sec.
10698	A new DB Free Search doesn't work properly without clearing before
10712	In certain cases, loading K-Config commands causes the device to restart
10713	Loading a "fully loaded" configuration file gives an error message
10714	Removing identical commands in an action of more than three commands leaves empty commands that reset the unit when the action is run
10715	When trying to add a new command for the first time, after a sync to device from KC3, the entire list displays "newly added" and the font is bold and italic
10739	Copying a UDP port creates a TCP port



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Known Limitations (including compatibility limitations):

QC ID	Limitation Description
6035	It is possible to change the volume by button while the audio is MUTED
6132	When the volume is muted, the volume can be changed by the Remote Select terminal block - Vol Down switch contacts
6447	There is no analog Audio out with specific EDIDs that copy to the device
9505	No picture when switching to HDMI2 input in a certain configuration
10082	Control Settings Page There are no tool tips on any of the buttons to know what they do

Preceding Version: N/A



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